



SystemOne™

HOSPITAL
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ULTIMATE PEACE OF MIND...

- ARDEX Substrate Preparation Products
- ARDEX Tile & Stone Products
- HENRY Adhesives



The Most Comprehensive Flooring Installation Solution

ARDEX Engineered Cements and The W.W. Henry Company, industry leading manufacturers of high performance flooring installation products, have combined to offer the SystemOne™ Solution, the most complete flooring installation solution available in the industry.



Architects, specifiers and contractors have ranked flooring installations as one of the most challenging aspects of any building project. SystemOne Installation Solutions provide the ultimate peace of mind through the use of trusted and field-proven ARDEX high-performance substrate preparation products, HENRY® premium flooring adhesives and ARDEX high-quality tile & stone installation products.

When utilizing a complete system of ARDEX and HENRY high-performance installation products combined with ARDEX Proper Prep™ installation guidelines, you can rest assured that your flooring installations will be right the first time...every time!

Industry Best Warranties

We're so confident, we back SystemOne Installations with the industry's best and most comprehensive "full replacement" warranties. From the flooring to the installation products to the labor, we leave nothing to chance. A SystemOne Warranty minimizes your risk, eliminates costly call backs and provides you the ultimate peace of mind.



Unmatched Support









SystemOne installations not only include best in class products and industry best warranties, they also have the complete support of the ARDEX / HENRY Architectural Team, more than 80 Field Sales Professionals and our highly-experienced Technical Service Team. The ARDEX / HENRY support teams provide a guaranteed 24 hour response as well as support throughout the installation process, including job walks, job starts, written confirmations, formatted architectural specifications, and much more!



ARDEX also provided specialized SystemOne training for flooring installation contractors, resulting in a network of highly skilled flooring installation professionals located throughout North America.

The SystemOne Solution...ultimate peace of mind & your best choice for installation success!

ARDEX/HENRY® Products

		Self-Leveling	Patching	Adhesives	
CARPET					
10 year/ Ltd. Full Replacement	ARDEX K 55™ MICROTEC®, ARDEX K 55™ RAPID, K 15®, LU 100™, GS-4™	FEATHER FINISH®, SD-P®, FORTI FINISH™	HENRY® 391, 351, 451		
5 year/Ltd. Full Replacement	V 1200™				
VINYL-BACKED CARPET TILE					
10 year/ Ltd. Full Replacement	ARDEX K 55™ MICROTEC®, ARDEX K 55™ RAPID, K 15®, LU 100, GS-4	FEATHER FINISH®, SD-P®, FORTI FINISH™	HENRY® 630		
5 year/Ltd. Full Replacement	V 1200™				
VINYL PLANK, TILE & SHEET					
10 year/ Ltd. Full Replacement	ARDEX K 55™ MICROTEC®, ARDEX K 55™ RAPID, K 15®, LU 100, GS-4	FEATHER FINISH®, SD-P®, FORTI FINISH™	HENRY® 422, 622, 640		
5 year/Ltd. Full Replacement	V 1200™				
CUSHION BACKED VINYL SHEET					
10 year/ Ltd. Full Replacement	ARDEX K 55™ MICROTEC®, ARDEX K 55™ RAPID, K 15®, LU 100, GS-4	FEATHER FINISH®, SD-P®, FORTI FINISH™	HENRY® 650P, 650R		
5 year/Ltd. Full Replacement	V 1200™				
VINYL COMPOSITION TILE (VCT)					
10 year/ Ltd. Full Replacement	ARDEX K 55™ MICROTEC®, ARDEX K 55™ RAPID, K 15®, LU 100, GS-4	FEATHER FINISH®, SD-P®, FORTI FINISH™	HENRY® 430 GL		
5 year/Ltd. Full Replacement	V 1200™				
LINOLEUM SHEET FLOORING					
10 year/ Ltd. Full Replacement	ARDEX K 55™ MICROTEC®, ARDEX K 55™ RAPID, K 15®, LU 100, GS-4	FEATHER FINISH®, SD-P®, FORTI FINISH™	HENRY® 682		
5 year/Ltd. Full Replacement	V 1200™				
WOOD					
10 year/ Ltd. Full Replacement	ARDEX K 55™ MICROTEC®, ARDEX K 55™ RAPID, K 15®, LU 100, GS-4	FEATHER FINISH®, SD-P®, FORTI FINISH™	HENRY® 1171N, 971		
5 year/Ltd. Full Replacement	V 1200™				

ARDEX Tile & Stone Products



Substrate Prep -Self-Leveling -Patching	Setting Materials	Waterproofing	Grouts
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TILE & STONE INSTALLATION

10 year/ Ltd. Full Replacement	Liquid BackerBoard [™] TL 1000 [™] EB 2 [™] TL Patch [™] *	X 9 [™] X 7 Plus [™] X 5 [™] X 32 [™] X 77 [™]	X 78 [™] FB 9 L [™] S 16 [™] S 14 [™]	8+9 [™]	Flex Sanded [™]
5 year/Ltd. Full Replacement	TL 700 [™]	D 14 [™] X 4 [™] X 3 [™]		S 1-K [™]	Flex Sanded [™]

*Other ARDEX Substrate Preparation Products are eligible.



ARDEX Self-Leveling Underlayments and Patching Products



ARDEX K 55™ MICROTEC®	ARDEX K 55™ RAPID	ARDEX K 15®	ARDEX V 1200™	ARDEX GS-4™	ARDEX LU 100™	ARDEX FEATHER FINISH®	ARDEX FORTI FINISH™	ARDEX SD-P®
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Formulation Type	Portland Cement Microfiber Reinforced	Portland Cement Microfiber Reinforced	Portland Cement	Portland Cement	High strength Gypsum & Portland cement	High strength Gypsum & Portland cement	Portland Cement	Portland Cement	Portland Cement
Over concrete	YES	YES	YES	YES	NO	YES**	YES	YES	YES
Over wood floors	NO	NO	YES	NO	YES	NO	YES	NO	NO
Over cutback adhesive residue on concrete	YES	NO	YES	YES	NO	YES**	YES	YES	NO
Over ceramic tile and terrazzo	YES	YES	YES	YES	NO	YES	YES	NO	YES
Max. installation thickness without aggregate	1"	1"	1 1/2"	1 1/4"	2"	2"	1/2"*	1/2"*	1"
Max. installation thickness with aggregate	N/A	N/A	5"	N/A	5"	5"	N/A	N/A	3**
Curing time before installation of flooring	16 hours	2 hours	16 hours	1 to 3 days	2 to 3 days (mat test)	2 to 3 days (mat test)	When hard (approx. 15 to 20 min.)	When hard (approx. 15 to 30 min.)	When hard (approx. 1 hour)
Compressive strength PSI (ASTM C109/mod. - air cure only)	5500	5500	4100	4000	4000	4100	4200	>7800	4200
Water-resistant	YES	YES	YES	YES	NO	NO	YES	YES	YES
Pumpable	YES	YES	YES	YES	YES	YES	NO	NO	NO
Trowelable	NO	NO	NO	NO	NO	NO	YES	YES	YES




*For additional information refer to the product technical brochure
 ** Above grade applications only

HENRY® Adhesives

HENRY®


Multi-Purpose	Multi-Purpose Pressure Sensitive	Carpet			Seam Sealer	Vinyl Plank Tile Sheet	Vinyl Composition Tile (VCT)	Linoleum Sheet & Glass Tiles	Wood Flooring	Fiberglass Sheet Vinyl Flooring
		356C	630	351						

CARPET



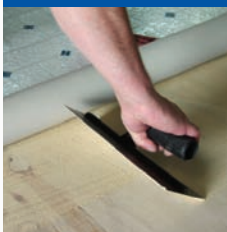
Jute			X	X	X	X					
ActionBac®			X	X	X	X					
Urethane Foam			X	X	X	X					
Non-backed Needle Punched			X	X	X	X					
Latex Foam			X	X	X	X					
Unitary			X	X	X	X					
Unitary ActionBac®			X	X	X	X					
Hot Melt			X	X	X	X					
Woven			X	X	X	X					
Urethane Laminate			X	X	X	X					
Vinyl Back Carpet Tile		X									

RESILIENT TILE



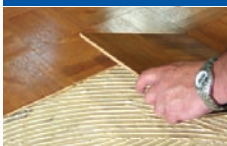
VCT								X			
Solid Vinyl Tile & Plank							X				
Linoleum									X		

RESILIENT SHEET



Residential Felt-Back	X										
Vinyl Backed							X				
Cushion Backed Vinyl Sheet											X
Linoleum Sheet									X		

WOOD



Parquet										X	
Engineered Wood*										X	
Solid Wood*										X	

*For additional information refer to the product technical brochure

 **SystemOne™ WARRANTY****10-YEAR LIMITED INSTALLATION WARRANTY
5-YEAR LIMITED INSTALLATION WARRANTY****10-YEAR LEVEL**

We warrant that ARDEX K 55™ MICROTEC®, ARDEX K 55™ RAPID, ARDEX K 15®, ARDEX TL 1000™, ARDEX LU 100™, ARDEX GS-4™, ARDEX Liquid Backerboard™, ARDEX FEATHER FINISH®, ARDEX FORTI FINISH™, ARDEX EB 2™, ARDEX TL Patch™ and ARDEX SD-P®, when used with the following HENRY Floor Covering Adhesive Products: HENRY® 650P, 650R, 356C, 422, 622, 630, 351, 391, 451, 248, 430, 682, 640, 482, 971, or 1171N, or when used with the following ARDEX Tile & Stone Installation Products: ARDEX X 9™, ARDEX FB 9 L™, ARDEX X 7 Plus™, ARDEX X 5™, ARDEX X 32™, ARDEX X 77™, ARDEX X 78™, ARDEX S 16™, ARDEX S 14™, ARDEX 8+9™, ARDEX Flex Sanded™ will not break down or lose their strength due to a manufacturing or formulation defect for 10 years from the date of purchase.

If this should occur, ARDEX will pay material and reasonable labor costs to either repair or replace (at our option) the area of the floor affected by the defective ARDEX or HENRY® product, provided that ARDEX is notified within the 10-year warranty period AND the floor was installed in accordance with the manufacturer's instructions and industry standard practices. Products must be used together in a system based installation.

5-YEAR LEVEL

We warrant that ARDEX V 1200™, and ARDEX TL 700™, when used with the following HENRY Floor Covering Adhesive Products: HENRY 248, 351, 356C, 391, 422, 622, 430, 451, 482, 682, 630, 640, 650P, 650R, 971, or 1171N or when used with the following ARDEX Tile & Stone Installation Products: ARDEX X 4™, ARDEX X 3™, ARDEX D 14™, or ARDEX S 1-K™ will not break down or lose their strength due to a manufacturing or formulation defect for 5 years from the date of purchase.

If this should occur, ARDEX Engineered Cements will pay material and reasonable labor costs to either repair or replace (at our option) the area of the floor affected by the defective ARDEX or HENRY product, provided that ARDEX Engineered Cements is notified within the 5-year warranty period AND the floor was installed in accordance with the manufacturer's instructions and industry standard practices. Products must be used together in a system based installation.

TERMS

The SystemOne Warranty is a two-tiered program consisting of a 5 Year tier and a 10 Year tier. If any product from the 5 Year Warranty tier is selected, the entire SystemOne Warranty applicable to that particular installation and all products associated therewith will be for a 5-year period.

In order for this warranty to apply, the ARDEX products (K 55™ MICROTEC®, K 55™ RAPID, K 15, ARDEX FEATHER FINISH, ARDEX FORTI FINISH™, ARDEX EB 2™, ARDEX S 16™, ARDEX S 14™, LU 100, SD-P, TL 1000, ARDEX Liquid Backerboard™, TL Patch, V 1200, GS-4, TL 700, D 14, S1-K, X 3, X 4, X 5, X 7 Plus, X 32, X 77, X 78, FB 9 L, X 9, 8+9, Flex Sanded Grout and HENRY's Best Adhesives (HENRY 356C, 650P, 650R, 422, 622, 630, 351, 391, 451, 248, 430, 682, 640, 482, 971, or 1171N), must be used together only for their stated purpose; the products must be used within shelf life; the products must be applied in accordance with ARDEX and HENRY application instructions and industry standard practices. Any flooring products used must be compatible with the ARDEX and HENRY products.

Further, the ARDEX and HENRY products listed herein which are available under the warranty must be used in all categories, including all ARDEX Primers and Moisture Control Systems where required, in order for the SystemOne Warranty to apply at either the 5 Year tier or the 10 Year tier.

This warranty does not cover improper or defective installation of the substrate repair material or flooring, sub-floor irregularities, bottom-up staining due to mold, mildew or bacterial growth, natural color variations, color fading due to sunlight, or normal traffic wear, installations that experience excessive moisture and/or alkali, efflorescence, improper maintenance, competitive materials used as part of the installation system or material and labor costs above or in excess of the original installation cost. The responsibility for warranties and/or performance guarantees for the actual flooring material rests with the manufacturer of those products and not with ARDEX Engineered Cements or The W.W. Henry Company. Should the tile, stone or any other material used in the original installation no longer be readily available, ARDEX reserves the right to determine a suitable substitute at its option.

Tile & Stone and floor covering products must be compatible with ARDEX products. Exterior installations to be covered by this warranty require a written recommendation by the ARDEX Technical Department.

Under this warranty, neither ARDEX Engineered Cements nor The W.W. Henry Company will be liable for consequential or incidental damages of any kind. Consequential or incidental damages refer to any loss, expense or damage other than to the ARDEX or HENRY products themselves, or the finished flooring.

This warranty is in lieu of all other warranties, expressed, implied or statutory and is strictly limited to its terms. ARDEX Engineered Cements and The W.W. Henry Company make no warranty of merchantability or suitability of their products for any particular purpose. PLEASE NOTE: Some states do not allow exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights. You may also have other rights, which vary from state to state.

This Limited Warranty is effective 1/1/09

For more information about SystemOne™ Solutions please visit:

www.systemonesolutions.com

ARDEX Engineered Cements

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