

FREQUENTLY ASKED QUESTIONS

1. WHERE CAN I FIND A LOCAL REP OR DEALER?

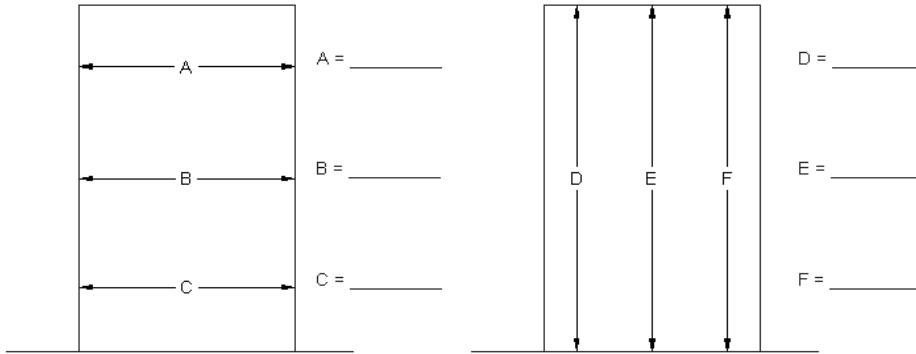
We sell factory direct or have your installer purchase the doors.

2. DO I MEASURE MY EXISTING DOOR?

Always measure your finished inside jamb.

3. WHERE DO I MEASURE ON THE FINISHED OPENING?

See Fig. A & B Use the smallest measurement.



4. DO YOU SUPPLY A JAMB WITH YOUR DOORS?

We do not supply door jambs. Check with your local supplier.

5. WHAT KIND OF JAMB IS REQUIRED?

For light traffic, a double studded 2 x 4 is adequate.

For medium traffic, use a reinforced hollow metal jamb (See Fig. C).

For high impact, heavy traffic openings use steel channel jambs.

*NOTE: All jambs must have a minimum of 3-1/2 inches of flat surface to mount to.

6. HOW DO I DETERMINE THE TYPE OF DOOR TO USE?

First, determine what type of traffic is going through your opening (pedestrian, two wheel carts, push carts or motorized pallet jacks). Then determine your desired finish (metal clad, stainless steel, plastic, or decorative laminates). Contact us if necessary at 800-828-3655.

7. DO YOU INSTALL?

We do not install doors. The installation is very simple, all hardware surface mounts.

8. WHAT COLORS ARE AVAILABLE?

In-stock color options for HCP, SCP 11, PMP and FMP doors are shown by clicking on _____.

In stock laminates for LWP, SCP, and SCG are shown by clicking on _____.
Contact the factory for price and lead-time on non-stock laminate colors.

9. DO YOUR DOORS COME IN PAIRS OR SINGLES?

The smallest pair of doors that we make is two doors into a 36-inch opening. The largest single door we make is one door into a 48 inch wide opening. Contact us at 800-828-3655 for details.

10. WHAT DOOR SIZES ARE STOCK?

We do not stock any finished doors.

11. WHAT IS THE LEAD TIME FOR YOUR DOOR?

This depends on your finished opening size and the type of door you choose. Normal production is 2-3 weeks.

12. HOW DO I DETERMINE THE HAND ON A DOUBLE ACTION DOOR?

View the opening from the customer side. If the hinge is on the right side, it is a right hand door. If the hinge is on the left side, it is a left hand door.

13. DO YOU HAVE A QUICK SHIP PROGRAM?

Contact us at 800-828-3655 for details.

14. IS FREIGHT INCLUDED IN THE PRICE OF THE DOORS?

All published prices are FOB Factory. Freight is not included.

15. DO YOU SELL COMPLETE HARDWARE PACKAGES?

All doors are sold as a complete unit including the finished door and complete hardware to hang the door. Our hardware is not compatible with other manufacturer's door systems. We sell most replacement parts. Contact us at 800-828-3655 for details.