25 Year Floor Warming Product Warranty

APPLICATION	PRODUCTS
Floor Warming^	LATICRETE Floor Warming Mat

^ LATICRETE Floor Warming Thermostat sold by LATICRETE International Inc., warrants parts and materials for one (1) year from the date of purchase. The sole remedy for LATICRETE Floor Warming Thermostats is product replacement (see DS 230.13 for full details on the LATICRETE Product Warranty)

LIMITED WARRANTY

Subject to the conditions and limitations stated below, LATICRETE INTERNATIONAL, INC. ("LATICRETE") warrants that the products manufactured by LATICRETE International Incorporated will be free from manufacturing defects and will not break down or deteriorate under normal usage for a period of twenty five (25) year from the date of purchase when installed in accordance with the written specifications of LATICRETE and industry standard guidelines.

DISCLAIMER

THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED. THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES BASED ON SAMPLES OR ORAL STATEMENTS, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS DOCUMENT. IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED.

EXCLUSIVE REMEDY

The sole and exclusive remedy for a breach of this limited warranty is replacement of the LATICRETE product that is proven to be defective*. In the event this sole and exclusive remedy fails of its essential purpose, the liability of LATICRETE is limited to the return of the original purchase price.

EXCLUSIONS

LATICRETE is not responsible for workmanship not in accordance with the instructions of LATICRETE and industry standard guidelines. Cracking due to structural movement, excessive deflection or other failure in the substrate is also not covered.

LATICRETE IS NOT LIABLE FOR ANY INCIDENTAL DAMAGES OR CONSEQUENTIAL DAMAGES, INCLUDING LOSSES DUE TO DELAYS, INCURRED BY THE PURCHASER OR ANY OTHER PARTY.

* **NOTE:** Efflorescence is a normal condition of portland cement mortars and is not a defective condition.

NO ASSIGNMENT

This limited warranty is not transferable or assignable.

HOW TO MAKE A CLAIM

To make a claim under this limited warranty, you must notify LATICRETE in writing within thirty (30) days of the discovery of the alleged manufacturing defect. At the option of LATICRETE, you may be required, as a condition of this limited warranty, to provide proof of product purchase and use.

Address your claim to:

LATICRETE International, Inc.
1 LATICRETE Park North
Bethany, CT 06524-3423 USA
Attn.: Technical Service Department

TECHNICAL INFORMATION

Technical assistance and information is available by calling the LATICRETE Technical Service Line:

Toll Free: 1.800.243.4788, ext 235
Telephone: +1.203.393.0010, ext 235
Fax: +1.203.393.1948

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