Innovative Tile and Stone Installation Systems

10 Year System Warranty

For Steel or Wood Framed Exterior Facades

APPLICATION	PRODUCTS
Waterproofing Membrane	LATICRETE® 9235 Waterproofing Membrane LATICRETE Hydro Ban™
Thick Bed	LATICRETE 3701 Mortar Admix mixed with LATICRETE 226 Thick Bed Mortar LATICRETE 3701 Fortified Mortar Bed
Thin Bed	LATICRETE 254 Platinum LATICRETE 255 MultiMax™ United States Invention Patent No.: 6,784,229 B2 LATICRETE 4237 Latex Additive mixed with either of the following: ▪ LATICRETE 211 Powder; or ▪ LATICRETE 317
Grout	LATICRETE PermaColor™ Grout LATICRETE Masonry Pointing Mortar
Sealant†	LATICRETE Latasil™ LATICRETE Latasil 9118 Primer

†Use of suitable flexible sealant is required per Tile Council of America Detail EJ171 for use in expansion joints, coves, corners, changes in plane and other joints or wherever tile or stone abuts dissimilar materials or restraining surfaces.

LIMITED WARRANTY

This limited warranty applies to LATICRETE® System products that are used for steel or wood framed exterior facade installations with ceramic tile, stone or brick.

Subject to the conditions and limitations stated below, LATICRETE International, Inc. ("LATICRETE") warrants that the products listed on this document will be free from manufacturing defects and will not break down or deteriorate under normal usage for a period of ten (10) years from the date of purchase when installed in accordance with the written specifications of LATICRETE and industry standard guidelines. For this limited warranty to apply, the applications that comprise the installation must be performed with the products listed in this document for each application (refer to chart).

DISCLAIMER

THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED. THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES BASED ON SAMPLES OR ORAL STATEMENTS, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS DOCUMENT. IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED.

EXCLUSIVE REMEDY

The sole and exclusive remedy for a breach of this limited warranty is replacement of the LATICRETE product that is proven to be defective*.

LATICRETE will not pay for replacement of finishing materials or for labor. LATICRETE will not pay for replacement of any portion of the installation that is not proven to be defective.

In the event that the sole and exclusive remedy described above fails of its essential purpose, the liability of LATICRETE is limited to the return of the original purchase price.

EXCLUSIONS

LATICRETE is not responsible for workmanship not in accordance with the instructions of LATICRETE and industry standard guidelines. Cracking due to structural movement, excessive deflection or other failure in the substrate is also not covered.

LATICRETE IS NOT LIABLE FOR ANY INCIDENTAL DAMAGES OR CONSEQUENTIAL DAMAGES, INCLUDING LOSSES DUE TO DELAYS, INCURRED BY THE PURCHASER OR ANY OTHER PARTY.

***NOTE:** Efflorescence is a normal condition of portland cement mortars and is not a defective condition.

NO ASSIGNMENT

This limited warranty is not transferable or assignable.

HOW TO MAKE A CLAIM

To make a claim under this limited warranty, you must notify LATICRETE in writing within thirty (30) days of the discovery of the alleged manufacturing defect. At the option of LATICRETE, you may be required, as a condition of this limited warranty, to provide proof of product purchase and use.

Address your claim to:

LATICRETE International, Inc.
1 LATICRETE Park North
Bethany, CT 06524-3423 USA
Attn.: Technical Services Department

TECHNICAL INFORMATION

Technical assistance and information is available by calling the LATICRETE Technical Services Line:

Toll Free: 1.800.243.4788, ext. 235
Telephone: +1.203.393.0010, ext. 235
Fax: +1.203.393.1948

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Data Sheets are subject to change without notice. For latest revision, check our website at www.laticrete.com.