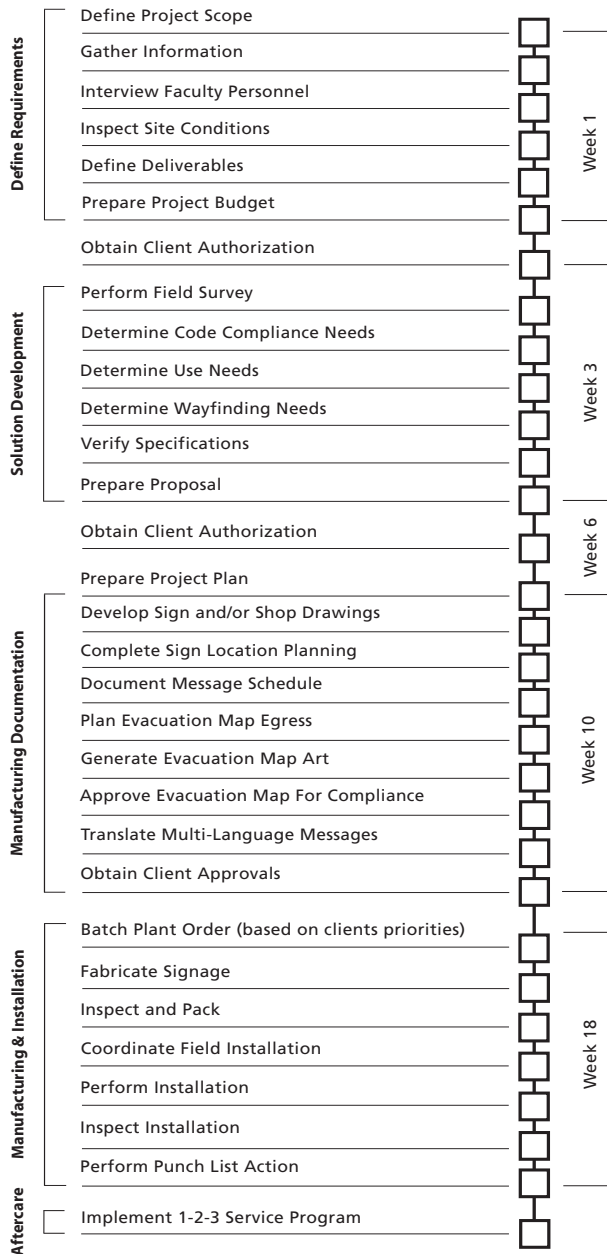


PROJECT IMPLEMENTATION PROCESS

Our proven process (which we call the Hackley Value Chain process) has been designed to produce the best possible results in the fastest time possible while reducing stress and uncertainty on the part of your organization and staff. This time-tested process is the core reason why we can complete your project, more effectively than any other company in our industry, while saving you valuable time and money.



Your timeline may vary based on the size and scope of your project.

Define Requirements

Understanding the objectives and goals of your organization is monumental to the successful outcome of your project. This requires investing some time on your part and much effort from our team before an appropriate signage solution can be determined. This is done in what we call the Define Deliverables Phase. The purpose is to develop a statement of work (scope) and budget from which to work in order to solve your problem. The process requires Hackley Architectural Signage (H.A.S.) to gather information about your corporate mission, uncover problems that your staff, vendors and/or patients may be having, collect materials e.g. artwork, floor plans and related documents and inspect the existing conditions of the physical building or buildings. Once these action steps are completed we can recommend deliverables in the form of manufactured products and consulting services and submit budgets for time and money before continuing to the next step.

Solution Development

Putting together a strategy to accomplish the mission is the solution development stage. The purpose is to dig in and assess what is required to specifically meet the objectives of the project. It requires H.A.S. to look at all the elements of corporate branding, code compliance, wayfinding, and information systems (in detail) to define specifications and a final proposal for your approval before beginning manufacturing and installation.

Manufacturing Documentation

Before we can actually start fabrication, we need to plan our work and coordinate the effort required to build and install your signage program. This is done by assessing the priorities and generating the documents required in producing the finished product. The devil is truly in the details. In this phase, we produce the shop drawings (if required), complete the final artwork for evacuation plans and orientation maps, work with your staff to determine message schedules, translate multilanguage copy (as required), and obtain any approvals from submittal supplied to you.

Manufacturing and Installation

Once the Manufacturing Documentation is complete, a plant order is submitted to production. Production then plans the work, procures the materials, determines task priorities, and assigns resources to complete the project. H.A.S. client services representatives and Project Managers work in concert with production to report the current status of your order and facilitate any changes in the project plan as required. As completion of the plant order nears, our field services team prepares for the installation by coordinating with your facilities' personnel and verifying field conditions and readiness so that nothing is overlooked when our installers arrive.

Aftercare

Now that your facility has a beautiful brand new sign system, you will inevitably have on-going needs. As your organization grows, you may require additional signs, changes to existing signs, or some signs may have to be moved. Our 1-2-3 Service Program is designed to enable you to quickly and easily incorporate the alterations as they occur.